

## **PRINCIPLES OF COLLABORATIVE CONSULTATION**

1. Establish informal relationships among team members prior to beginning professional work.
2. Treat all team members with respect.
3. Use situational leadership to guide the group, adjusting the leadership style to the needs of the group.
4. Learn to manage conflict and confrontations effectively.
5. Be willing to share information and create a trustworthy relationship so others feel safe to share
6. Listen actively when others are speaking
7. Engage in nonjudgmental responding when sharing ideas.
8. Use appropriate interviewing skills for gaining and sharing information, expressing and discovering feelings, planning for action, and problem solving.
9. Use appropriate and jargon-free language for both oral and written communication.
10. Be willing to both give and receive feedback from team members.
11. Always remember to give others credit for their ideas and accomplishments.
12. Be aware of nonverbal messages, so that positive signals are given.